

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: P.H. Donnelly II et al. Attorney Docket No.: MSFT125756
Application No.: 10/701,821 Art Unit: 2161 / Confirmation No: 7328
Filed: November 5, 2003 Examiner: Paul Kim
Title: EXTENSIBLE AND DYNAMICALLY-CONFIGURABLE PROBLEM-
REPORTING CLIENT

AMENDMENT AFTER NON-FINAL REJECTION

Seattle, Washington 98101

July 18, 2008

TO THE COMMISSIONER FOR PATENTS:

INTRODUCTORY COMMENTS

Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of the claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

LAW OFFICES OF
CHRISTENSEN O'CONNOR JOHNSON KINDNESS^{PLLC}
1420 Fifth Avenue
Suite 2800
Seattle, Washington 98101
206.682.8100